



Project Remedies Inc.

ActionProgram Manager Plus Features and Benefits Summary

Using the Game-Changing Capabilities from Project Remedies Inc.



A White Paper from Project Remedies Inc.
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ActionProgram Manager Plus.

Features and Benefits - Summary

Why use ActionProgram Manager Plus (APM Plus)?

ActionProgram Manager Plus is a robust process and life-cycle management system which, when implemented, results in a easy-to-use enterprise-wide integrated process management, project management, resource management, governance and cost management system.

An organization implements APM Plus because they want to:

- Improve organizational performance often as part of a Six Sigma project.
- Optimize processes and establish and maintain a continuous process improvement program.
- Be a more agile, more responsive organization.
- Eliminate silos.
- Speed up tempo.
- Complete more projects on-time and on-budget.
- Implement discipline, consistency, transparency.
- Bring new employees and contractors up to speed faster.
- Improve and automate communication in time to take action.
- Improve end-user confidence.
- Charge back for time spent.
- Have specific use cases such as managing acquisition processes, automating managing replacing assets before they reach their end-of-life dates, and automating managing scheduled and unscheduled asset outages.

Why APM Plus? APM Plus is Different.

APM Plus is different from other project management systems such as MS Project for numbers of reasons. APM Plus was designed to be used enterprise-wide. Built on a workflow engine, It automates many of each role's functions. For example, the project manager:

- Does not have to define a project plan from scratch.
- Does not have to status the tasks.
- Does not have to notify the workers and contacts when the project plan was approved or completed.
- Does not have to notify workers when they can start work on their tasks.
- Does not have to remind workers to start or finish their tasks.
- Does not have to prepare PowerPoint charts for leadership on the status of the projects.
- Does not have to notify leadership when a threshold is passed or reached.
- Does not have to notify the requestor or people interested in the project when a milestone is reached.

It is easier for the worker to use as well. When it is the worker's turn to work a task, he/she is automatically notified. As a result, workers do not have to be trained on the process. All they have to know is how to status a task: When starting to work on a task, the worker changes the status from Assigned to In Process and clicks on Save. When they do that, the actual start date and time are captured automatically. When finished working on a task, the worker changes the status from In Process to Complete, and clicks on Save. When they do that, the actual finish



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date and time are captured automatically. These data are used to compare Actual to Plan to Baseline. It compares when the work was supposed to be done and when it was done.

APM Plus is the Low Risk, Low Cost Solution.

About a month after his company started using APM Plus, when asked how the implementation was going, the CIO said:

“APM Plus is the only project management system that I’ve ever seen work!! All the other project management systems require that all of the users know everything about project management up front and they just can’t. APM Plus is different. It automates so many of the standard functions and leads the users, guiding them to what they have to do, when they have to do it. And it can be customized to fit an organization’s culture or their business processes.”

A government agency had developed a project management system in SharePoint. When they saw APM Plus, they said “it was an order-of-magnitude better than what they had” and included the functionality they had wanted to add to their application but did not know how, did not have the time and did not have the budget.

APM Plus Features and Benefits Summary.

Here is a list of the major features and benefits.

| No. | Features | Benefits |
|-----|---|---|
| 1 | Workflow based. Automates many of the functions people in the different roles are responsible for. | Easiest to Use. Reduced risk: only PM system that works. Everyone does not have to know everything about project management for the system to work. Easy enough for Team Leaders to be in the Project Manager role. |
| 2 | Most complete system. Everything you need to know about projects is in the project record. Everything you need to know about tasks in the task record. | Easiest to Use. |
| 3 | Distributed approach. Involves everyone on the team. | Improves communication. Improves transparency. Brings people together. |
| 4 | Tool for the Weekly Team Meeting. Focuses team members on the tasks that were to be completed last week and the tasks that are to be completed this week in order for the projects to finish on time and on budget. | More projects finish on time and on budget. Holds people accountable. |
| 5 | Manages projects through the complete project life-cycle (Analyze, Select, Control and Evaluate) or just the Control and Evaluate phases. | Only tool needed. Improved ROI. |



| No. | Features | Benefits |
|-----|---|---|
| 6 | Define processes centrally. Immediately implement globally. | Allows for agility. Ability to adjust to changing situations quickly |
| 7 | Task processes used to generate project and cost plans. Approval processes used to generate approval tasks. | 1. Eliminates need to train the team on the processes. Workers do not need to be trained on the processes. Workers only need to know how to status their tasks and enter their work time (optional). 2. Project Managers do not have to create the project plan from scratch. |
| 8 | Can create a repository of work processes and a repository of approval processes. | Do not have to create a new application for each process. |
| 9 | Automated Notifications based on any criteria such as planned start date or planned finish dates. | Improves communication. Nothing can fall through the cracks. |
| 10 | Captures the performance metrics needed to establish a continuous process improvement program. | Metrics-based decision making vs. opinion-based decision making. |
| 11 | All data in a single data repository. | Defining new reports and charts with the tool of your choice. |
| 12 | Leadership has visibility into all projects at any time. | Improved control. |
| 13 | Application can be customized to fit your culture. | Easy to use. |
| 14 | All of a person's tasks are in one place, the user's Overview Console. Time entry can be done against incidents, problems, changes, work orders, project tasks and overhead accounts. | If Remedy ITSM User, changes ITSM into an Integrated Work Management System. All data is in one place, the Remedy database tables, for easier reporting. |
| 15 | Can be used for over 20 use cases. | Better value. |
| 16 | Available on your Remedy environment or "as-a-Service" on Azure. | Ease of implementation and continued use. |
| 17 | Project Remedies' services include implementation and training services. | Easy to use. Faster implementation. |

About Project Remedies.

Project Remedies Inc. is a 28 year old Veteran Owned Small Business. Both a services and technology company, our focus is on helping large organizations implement their operational processes and capture the performance metrics needed to establish and maintain a continuous process improvement program.

To schedule a demo or to discuss your particular requirements and particular use cases, please call Stan Feinstein at 310-230-1722 or email him at stanf@projectremedies.com.