


<p>Bringing process, people and tools together to help you transform your organization.</p> <ol style="list-style-type: none"> 1. Service Desk Assessments, Remedy and Data Center Consolidation and Transformation Projects. 2. Placing Sr. Project Managers and Sr. Remedy Consultants on project teams. 3. Marketing our Remedy-based application ActionProgram Manager Plus, which connects scope, processes, projects, resources and costs. Captures KPIs needed to improve processes. 4. Representing other software applications which are interesting to our user base. 	 <p>Project Remedies Inc.</p>
<p>Veteran Owned Small Business DUNS Number: 848798427 Cage Code: 1D2R4 NAICS Codes: 511210, 541330, 541511, 541512 SIC Code: 7379 Purchase Contracts via Strategic Partners: -GSA: Schedule 70 -SEWP V -NETCENTS 2 -SeaPort-e - DHS First Source</p>	<p>Stan Feinstein Project Remedies Inc. 15920 Sunset Blvd. #7 Pacific Palisades, CA 90272 e-mail: stanf@projectremedies.com Phone: 310-230-1722 Cell: 310-428-5748 Fax: 310-230-1757 www.projectremedies.com</p>

Company History

Project Remedies Inc. (PRI) started in 1993 as the first Remedy reseller in Southern California and has remained focused on helping IT organizations transform. While continuing to grow our services business, we decided to develop applications on the Remedy platform which would extend the value and functionality to the core Remedy applications. We have used the experience gained over the last 25 years to provide Service Desk Assessments, Consolidation, Data Center Consolidation and Transformation Projects for major organizations that have typically wanted to lower cost while improving service levels.

Processes, People and Tools

Today, Project Remedies’ services focus on helping our customers solve issues often involving implementing processes, improving efficiency and lowering cost. This takes the form of assessments and transformation projects, as well as placing senior consultants on short and long term contracts.

Our ActionProgram Manager Plus (APM Plus) is a Remedy-based integrated process and life-cycle management system used for at least 17 different applications providing additional value to our users. These applications include Request Fulfillment, Acquisition Management and Linking Development and Operations (Dev/Ops). APM Plus includes all the functionality needed to capture the Key Performance Indicators needed as part of a continuous improvement process.

PRI’s Strategic Partners

- | | | | |
|---------------------|----------------|-------------------|------------|
| BMC Software | NES Associates | Abacus Technology | immixGroup |
| General Dynamics IT | G2SF | Smartronix | Tribalco |

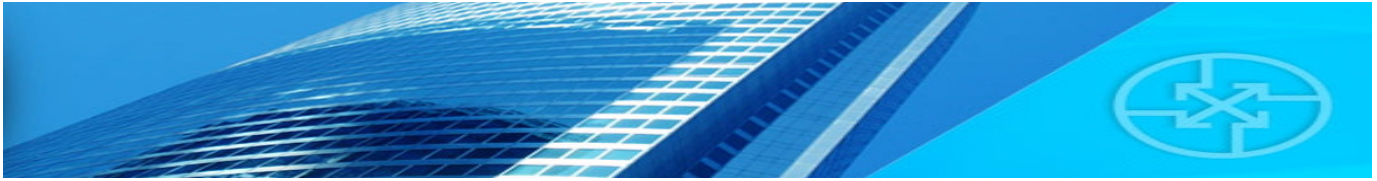
PRI Clients (Selected Clients from over 240)

Government & Public Sector

- DOD Office of the CIO
- US Army
- US Air Force

Corporate Sector

- J.P. Morgan/Chase
- Calloway Golf
- Universal Studios



ActionProgram Manager Plus™ is an example of a “synergistic capability” that can either run as a standalone process and life-cycle management application, or integrate its core functionality into new or legacy BMC Remedy implementations to give customers added capabilities and value. Integration with the BMC Remedy products listed below extends the capability for both the PRI product and the BMC products. In addition, ActionProgram Manager Plus™ interfaces with MS Project to allow sharing of project data across platforms.

Project Remedies - Product /Capability Matrix

Expanded Capability	Project Remedies Product	Core Product Capability	Integrates With Legacy Remedy System
<p>1. Integrated Demand Management System: Manages all work on one system with time and expense tracking across all Remedy tasks. Provides cost of each service request and work performed for each business unit.</p> <p>2. Service Portfolio Management: Assesses IT services utilization.</p> <p>3. Resource Staffing Management: Helps organizations be staffed correctly for services offered in the Service Catalog against real demand.</p>	<p>ActionProgram Manager Plus</p>	<p>1. Process Documentation 2. Program Governance 3. Project Portfolio Management 4. Resource, Risk & Cost Management 5. Whole Project Life-Cycle Management including Governance</p>	<p>BMC Remedy ITSM Suite</p>
<p>1. Streamline Processes and Optimize Resources: Use pre-defined templates to generate project plans, then assign people to tasks to see how busy they are.</p> <p>2. Project Tracking and Performance Metrics: Compares actual costs to budgeted costs for simple and complex work requests.</p> <p>3. Resource Staffing Management: Details staff workload and availability. Provides back-up detail and analysis for budget requests.</p> <p>4. Service Portfolio Management: Provides assessment of Services utilization.</p>			<p>BMC Remedy Service Manager (Service Catalog)</p>
<p>1. Integrated and Expanded Change Management Process: Integrates project development and changes with ongoing operations.</p>			<p>BMC Remedy Change Management</p>
<p>1. Real-time Project Data Updating and Costing: Brings cost (asset, labor, expenses) and real-time project data into real-time project cost fidelity.</p> <p>2. Manage Asset Outages or Changes: Manages scheduled and unscheduled asset outages/changes.</p>			<p>BMC Remedy Asset Management</p>
<p>1. Rapid Cyber Remediation Response Management: Tracks incidents and events, who was involved and their backgrounds, the asset involved and its history, and what is currently being done to remediate the event.</p> <p>2. Real-Time Performance Metrics: Captures process and performance metrics so speed of remediation can be improved. Adds visibility into remediation staff scalability based on staff capacity, demand and current vulnerability and risk profile.</p> <p>3. Costing for Budget and Scalability Management: Provides visibility into cost of each remediation effort. Becomes back-up data for budget planning and preparation.</p>	<p>Cyber Action Suite™: <i>ActionProgram Manager Plus combined with Cyber Manager™, Identity Manager™, and the BMC Asset Management Application.</i></p>	<p>Cyber Manager™: 1. Tracks and Coordinates Remediation Life-Cycle of Cybersecurity Incidents and Events 2. Tasking & Notifications 3. Remediation, Risk, and Policy Information Sharing</p> <p>Identity Manager™: 1. Tracks Identity Related Issues, Tasks and Cybersecurity training 2. Tracks and Statuses IT Assets</p>	<p>BMC Remedy Asset Management</p>