Project Remedies Inc.
ActionProgram Manager Plus: Integrated Management and Governance

Project Remedies ActionProgram Manager Plus is the "Swiss Army Knife" of project, portfolio, resource and cost management.

Leveraging your Investment in BMC's Remedy Action Request System.

ActionProgram Manager Plus was developed with BMC's Remedy Action Request System. APM Plus is the only Process and Life-Cycle Management System that integrates with an Asset Management System, providing:

- Near Real-time Status
- Manage Costs
- Improve Services Quality
- Speed Response Time
- Integrate Staff into a Single Resource Pool

Project Remedies ActionProgram Manager Plus:
A Real-Time Remedy-based Integrated IT Process and Life-Cycle Management System that Includes: Process, Project, Program, Portfolio, Governance, Resource, Risk, and Cost Management Functionality.

One Product, One Architecture and One Governance Process
ActionProgram Manager Plus is the only fully-functional process, project and program management system running on the BMC Remedy Action Request System and the only project and program management system that integrates with a change and an asset management application.

ActionProgram Manager Plus can be used standalone and or with other Action Request System-based applications including those in BMC's Remedy IT Service Management Suite. ActionProgram Manager Plus helps management solve the "balancing resources problem," balancing resources across new projects and maintenance projects, determining if you are staffed correctly for the services in your Service Catalog.

Reduced Total Cost of Ownership. . . . Without the Major Integration Project.
By using only applications that run on BMC's Remedy Action Request System, all of the information necessary for effective resource management and determining Total Cost of Ownership is in one system. This approach eliminates the need for the costly and time-consuming major integration project required to bring the data from disparate products together for analysis and reporting.

By adding ActionProgram Manager Plus to your existing Remedy suite, all requests as well as all related work tasks are in one system. Since you know who made the request and what business unit they work in, you can relate the time spent on each task back to this person and their business unit. Similarly, all work tasks can be related to specific assets, giving you the true Total Cost of Ownership for each asset. You will have visibility into what IT is doing for each business unit, and the time and costs involved. Similarly, you can see the work associated with each service: i.e. Service Portfolio Management. This is truly "running IT like a business."

The Swiss Army Knife of Project and Program Management
With ActionProgram Manager Plus, you can incorporate multiple dimensions of cost-based project management functionality into your IT business processes:
• Governance and Portfolio Management
• Release and Change Management- In ITIL terminology, a release is a large change
• Support Software Development Projects
• Operations Projects
• Service Help/ Desk can provide simple Change Management
• Manage Scheduled and Unscheduled Asset Outages
• Mange Cyber Security Activities

ActionProgram Manager Plus expands the use of project management functionality without adding significant burden on your Project Management Office.

Leveraging your Remedy Investment: Rapid Implementation and Reduced Risk
ActionProgram Manager Plus installs on your existing Remedy environment typically in less than one day. Often, integrating it with your existing notification system and customizing it to fit with your specific requirements can take a week or two. Because it runs on your existing Remedy Action Request System platform, it leverages your investment in Remedy licenses, user training and administration.

ActionProgram Manager Plus Provides Collaborative Sharing of Critical Information for Governance of Multiple Parallel and Inter-dependent Projects:
• Compliant with DoD Directive 8115.01 and 8115.02
• Share and coordinate schedules, technical standards, shared resources and costs.

Multiple Dimensions Gives You Different Insights:
• Projects can be grouped and reported different ways. For example: by type of money, line of business, type of project, mission, strategy, objectives, portfolio, etc.
• Reduces duplication across the enterprise
• Buy services associated with Mission Outcomes rather than Assets
• People resources organized by organization, skill and location for staff optimization

Projects Can Be Managed As:
• Integrated Program Management- a project can be in one program
• Project Pools- a project can be in an unlimited number of pools
• Spend on each project tracked.
• Validates or updates requestor's original estimate
• Creates robust high-level budget estimates with detailed task plan estimated costs
• Manages workflow for approval and real-time costing
• Repetitive Projects can be managed and tasked with pre-defined Project Templates

Contact Us

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About Project Remedies Inc.
Project Remedies Inc. is a leading provider of enterprise management solutions, particularly in the areas of IT Processes, Project, Program, Portfolio, Governance, Resource, Risk and IT Cost Management. Project Remedies Inc. has been in the Remedy community since the company started in 1993, and is a BMC partner in BMC's Technology Alliance Partner program. For more information about Project Remedies Inc., visit www.projectremedies.com

About BMC
BMC Software, Inc. is a leading provider of enterprise management solutions that empower companies to manage their IT infrastructure from a business perspective. Delivering Business Service Management, BMC Software solutions span enterprise systems, applications**,** databases and service management. Founded in 1980, BMC Software has offices worldwide and fiscal 2013 revenues of more than $2.2 billion. For more information on BMC Software, visit www.bmc.com**.**